

12. Warranty

As for a case using the product in accordance with this manual, the warranty is valid for 3 years after its delivery. If the shipping date is unclear, use the manufacturing date on the nameplate. However, the following are excluded from this warranty.

- (1) When the problem is caused by negligence on user side.
- (2) When your installation is not suitable
- (3) When the ambient temperature at the time of use exceeds the temperature range listed on the nameplate
- (4) When ambient conditions around the cooling fan or vents impede airflow
- (5) When operation is carried out in a range surpassing the rated voltage and rated frequency
- (6) When the operation is performed beyond the range written on other name plate or auxiliary nameplate
- (7) When modification or repair are carried out by others rather than supplier.
- (8) When the delivered products to end user has different appearance and packaging compared with them as it was delivered from the factory.
- (9) Other cases that are not the responsibility of the provider, such as natural disasters, fires, etc.

The warranty herein refers to the warranty of the delivered unit, and any damage caused by the failure of the repaired unit must be negotiated separately.

All inspection and repairs occurred after the warranty periods, they will be charged. In terms of the warranty period, also, our company deals with repair of faults and investigation to finding out cause of the faults even the problems are derived from beyond the above-mentioned reasons. Therefore, if you have regarding issues, please reach out Hyosung Heavy Industries or the motor distributor.

If you have any questions or concerns of the product, please check the followings:

- (1) Nameplate descriptions
Serial number of manufacturing, model, kilowatt output, speed, voltage, frequency, and others.
- (2) Service environment
Type of load, installation location and other special notes

Please note that the contents of this documentation are subject to change without notice. While we prioritize the accuracy of this manual, please let us know if you find any errors, omissions, or other unclear information.